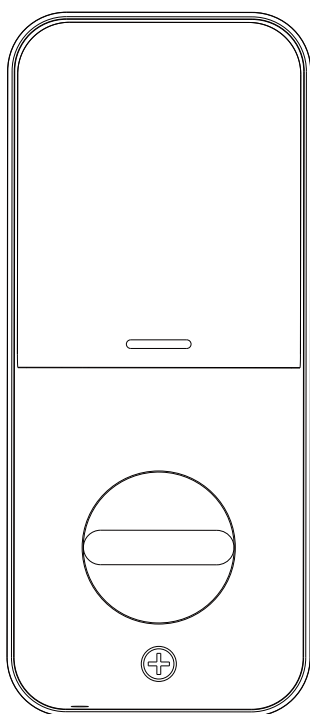
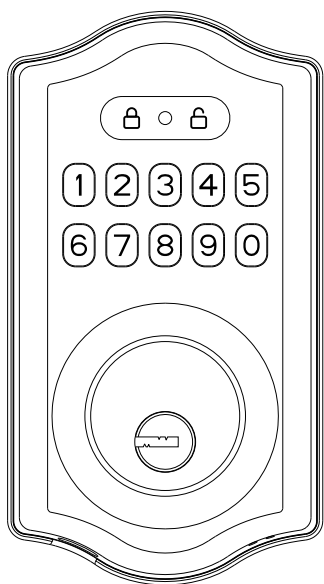




YoLink Smart Lock (Deadbolt)

YS7618-UC



Installation & User Guide

Revision Jun. 02, 2026

Contents

A . Welcome	01
B . Before You Begin	02
C . In the Box	04
D . Required Items	05
E . Get to Know Your YoLink Smart Lock	06
F . Install the App	08
G . Add Your YoLink Smart Lock to the App	09
H . Before Installation	11
I . Installation	13
J . Operations	22
K . App Functions: Device Screen	27
L . App Functions: Device Details Screen	28
M . App Functions: Code Management Screen	30
N . App Functions: Member Management	31
O . App Functions: Alarm Strategy Screen	32
P . App Functions: Smart – Scene	34
Q . App Functions: Smart – Automation	35
R . Control D2D	36
S . App & 3rd-Party Services	38
T . Battery Replacement	39
U . Factory Reset	41
V . Firmware Update	42
W . Specifications	43
X . Warnings	45
Y . Warranty	47
Z . FCC Statement	48
AA. Contact Us	50



Welcome

Thank you for purchasing YoLink products! We appreciate you trusting YoLink for your smart home & automation needs. Your 100% satisfaction is our goal. If you experience any problems with your installation, with our products or if you have any questions that this manual does not answer, please contact us right away. See the Contact Us section for more info.

Thank you!

YoLink Customer Support

User Guide Conventions

The following icons are used in this guide to convey specific types of information:



Very important information
(can save you time!)



Good to know info but may not
apply to you

B Before You Begin

Visit our YoLink Smart Lock (Deadbolt) support page on our website, for the latest installation guides, additional resources, information and videos by visiting:

<https://www.yosmart.com/support/YS7618-UC>

Or by scanning the QR code:



Download the most current version of the user guide by scanning the QR code:



B Before You Begin, Continued



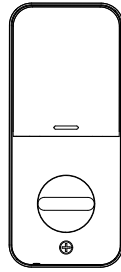
The YoLink Smart Lock (Deadbolt) offers five convenient methods for both unlocking and locking the door: the knob, the mechanical key, the keypad, YoLink Fob and the YoLink App. By adding the smart lock to the YoLink App, you can lock or unlock the door remotely and view historical unlock records, including details such as member, method, date, and time. When the door is unlocked, notifications will be sent to you via the YoLink App. Available notification types include email, text/SMS, and push/banner notifications on your Apple or Android smartphone, each configurable within the app settings.



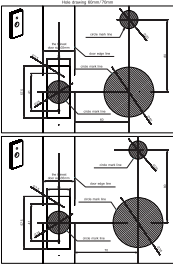
In the Box



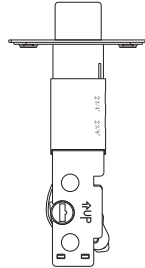
Front Panel



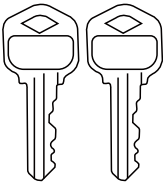
Back Panel



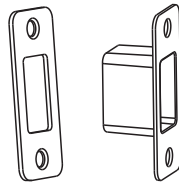
Hole Drawing Paper



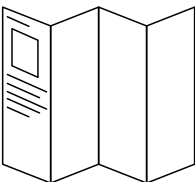
Lock Body



key (2)

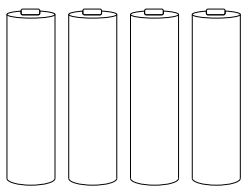


Strike Plate & Buckle Box



Quick Start Guide

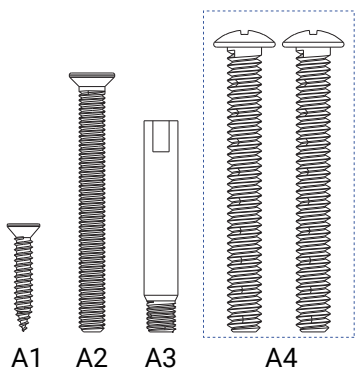
D Required Items



AA Battery (4, Non-rechargeable)



Lock Body Mounting Screws (4)



A1. ST4×20 (NO TOP HOLE)

A2. M4×40 (OPTIONAL TOP HOLE)

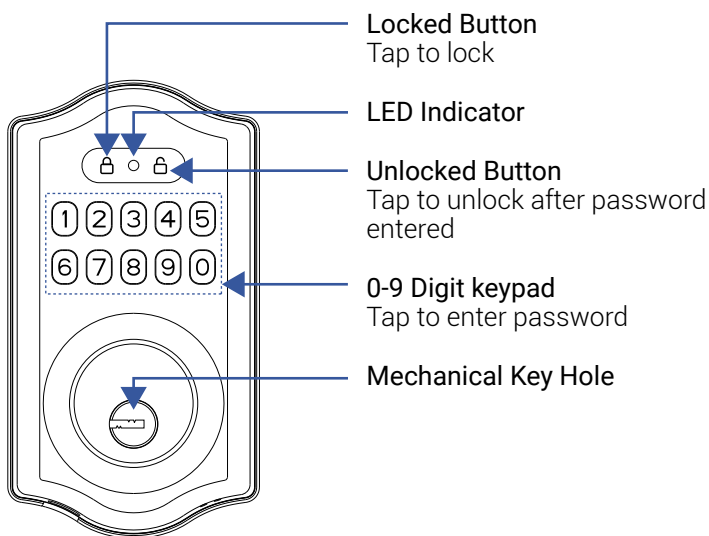
A3. Mounting Stud
(OPTIONAL TOP HOLE)

A4. M6×50 Screws (2)

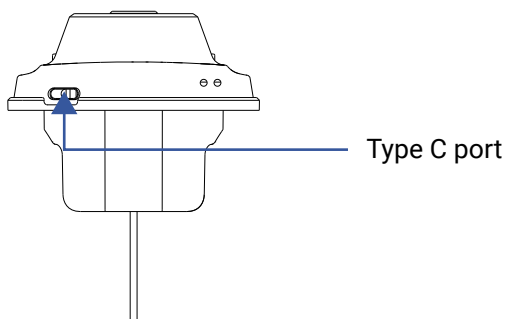
E

Get to Know Your YoLink Smart Lock (Deadbolt)

Front Panel:



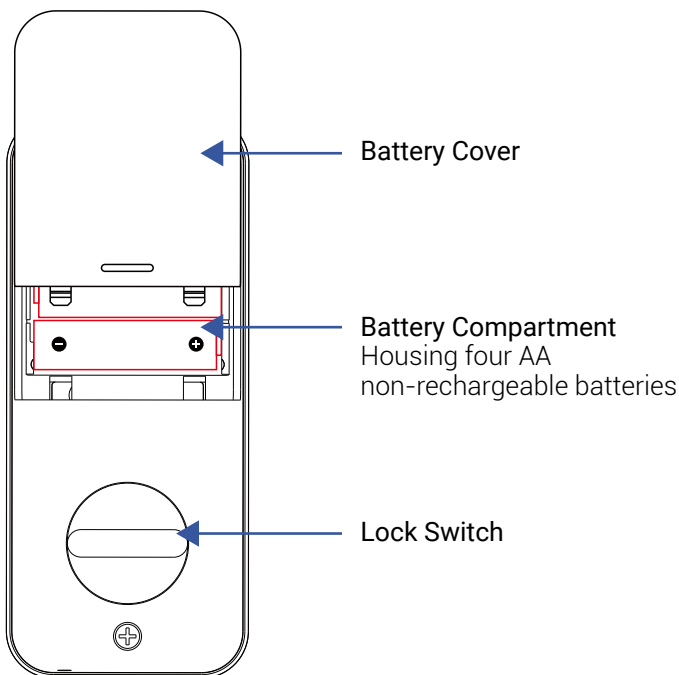
The Bottom Of Front Panel:



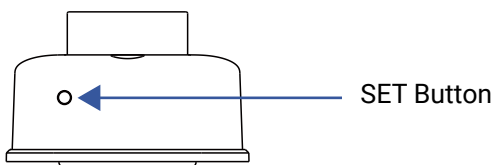
E

Get to Know Your YoLink Smart Lock (Deadbolt), Continued

Back Panel:



The bottom of back panel:





Install the App

If you are new to YoLink, please install the app on your phone or tablet, if you have not already. Otherwise, please proceed to the next section.

Scan the appropriate QR code below or find the “YoLink app” on the appropriate app store.



Apple phone/tablet
iOS 9.0 or higher



Android phone/tablet
6.0 or higher

Open the app and tap **Sign up for an account**. You will be required to provide a username and a password. Follow the instructions, to set up a new account. Allow notifications, when prompted.

You will immediately receive a welcome email from no-reply@yosmart.com with some helpful information. Please mark the yosmart.com domain as safe, to ensure you receive important messages in the future.

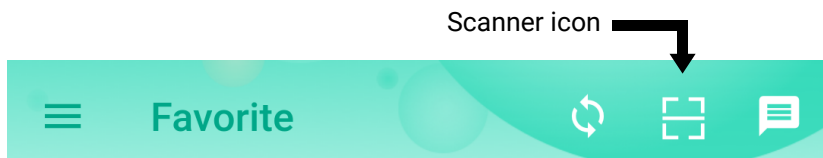
Log in to the app using your new username and password.

The app opens to the **Favorite** screen. This is where your favorite devices and scenes will be shown. You can organize your devices by room, in the **Rooms** screen, later.

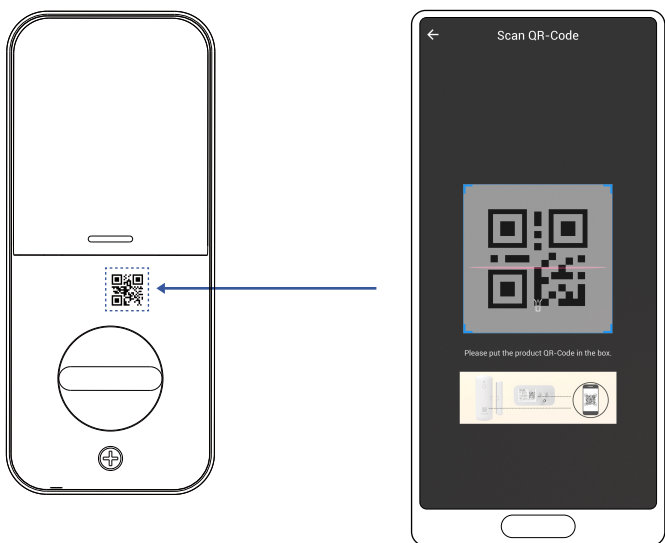


Add Your YoLink Smart Lock (Deadbolt) to the App

1. Tap **Add Device** (if shown) or tap the scanner icon:



2. Approve access to your phone's camera, if requested. A viewfinder will be shown on the app.



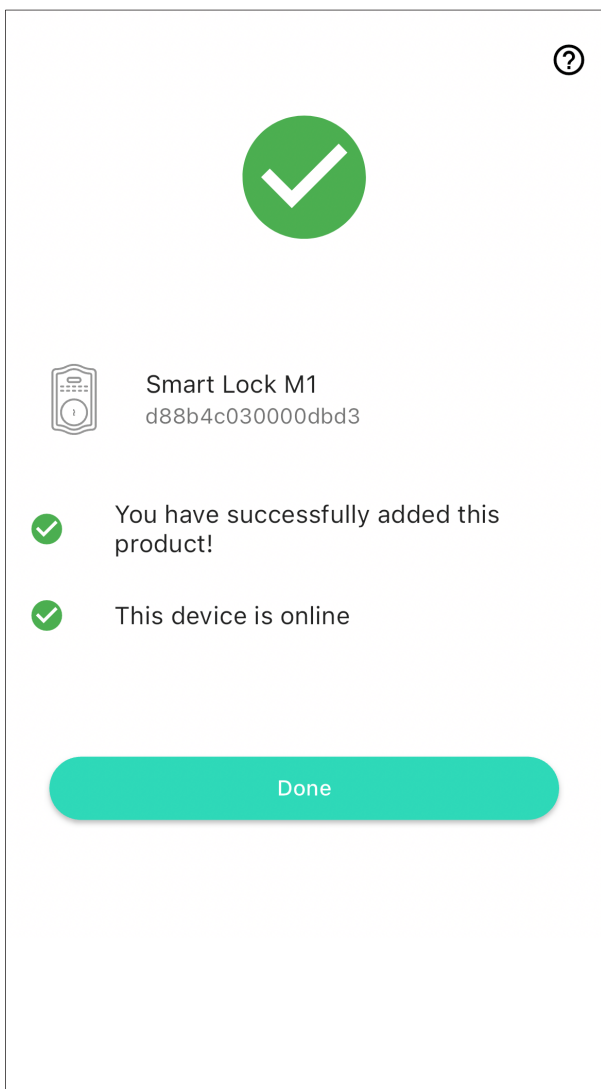
3. Hold the phone over the QR code so that the code appears in the viewfinder. If successful, the **Add Device** screen will be displayed.

G

Add Your YoLink Smart Lock (Deadbolt) to the App, Cont.

4. You can change the device name and assign it to a room later. Tap **Bind device**.

5. If successful, the screen will appear as shown. Tap **Done**.



H Before Installation

Door thickness: 1.38" to 2.16" (35mm to 55mm)

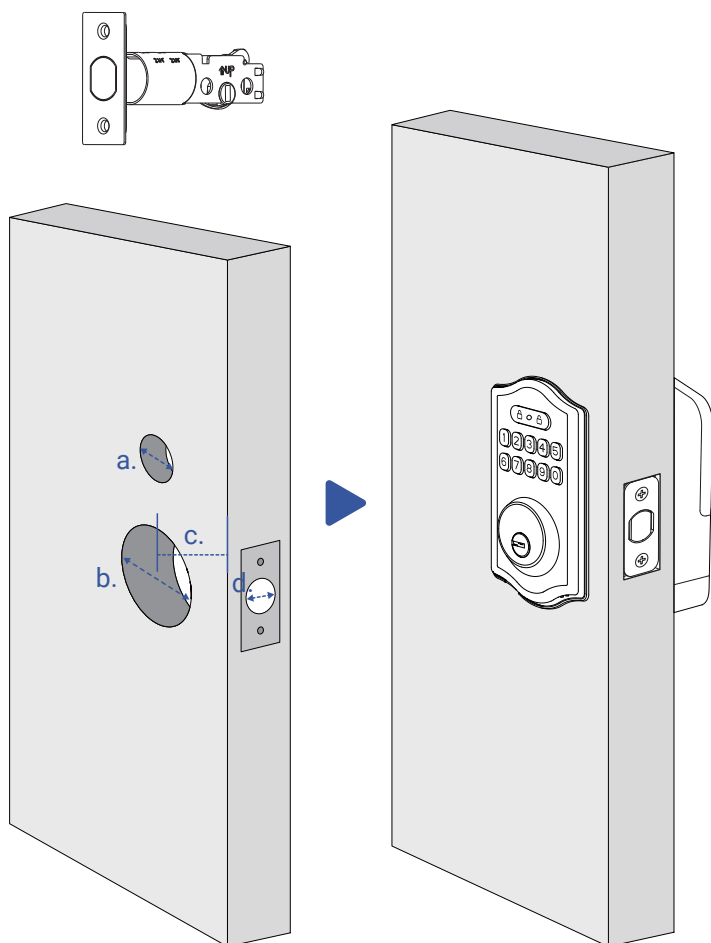
a. Diameter of Front door Small hole 0.78"
(20mm)

- OPTIONAL TOP HOLE OR NO TOP HOLE

b. Diameter of Lockset Front door hole 2.17"
(55mm)

c. Backset thickness: 2.3" or 2.76" (60mm or
70mm)

d. Diameter of Lock body hole 0.98" (25mm)

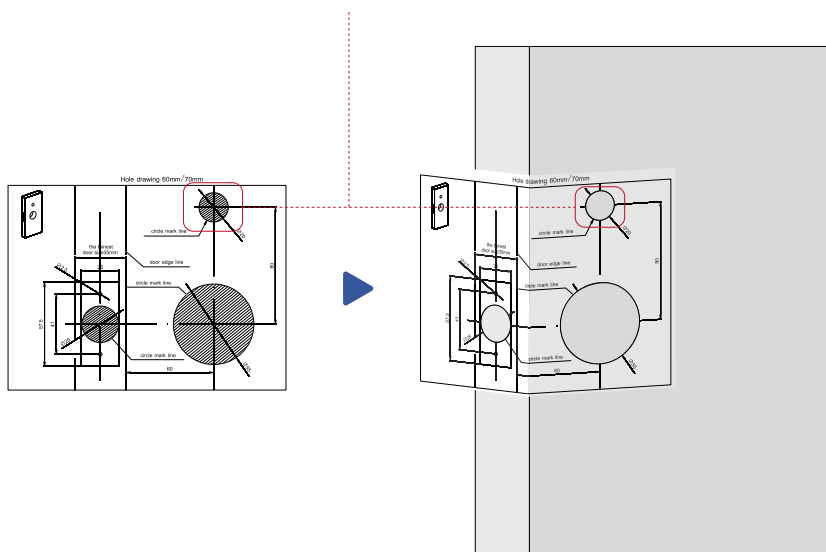




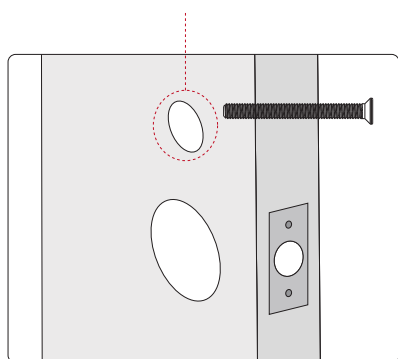
Before Installation, Continued

Place Hole Drawing Paper On Door

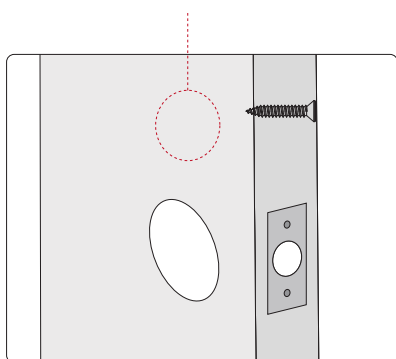
- OPTIONAL TOP HOLE OR NO TOP HOLE



OPTIONAL TOP HOLE



NO TOP HOLE





Installation, Continued

1. Prepare Door and Check Dimensions

a.

a-1. Measure to confirm that the hole in the door is 2.17" (55mm)

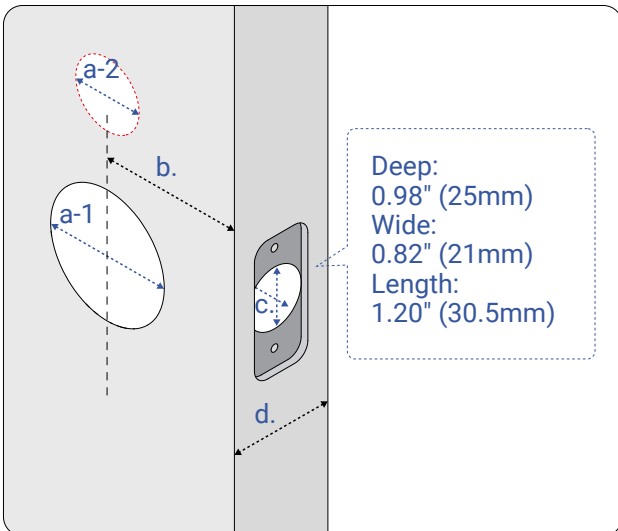
a-2. Measure the small hole on the front door diameter is 0.78" (20 mm), if

OPTIONAL TOP HOLE

b. Measure to confirm that the backset is : 2.3" or 2.76" (60mm or 70mm)

c. Measure to confirm that the hole in the door is 0.98" (25mm)

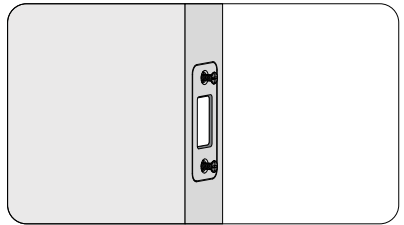
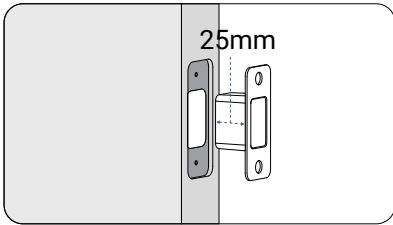
d. Measure to confirm that door thickness is between 1.38" to 2.16" (35mm to 55mm)





Installation, Continued

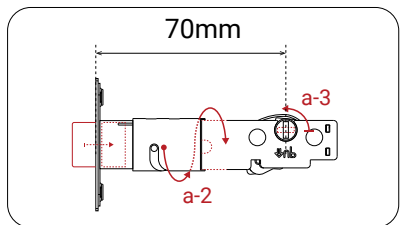
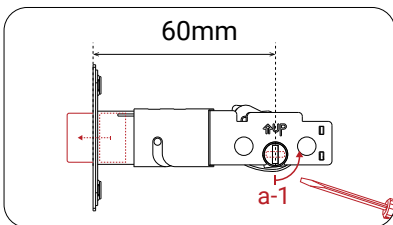
2. Open Strike Hole, Deep 25 Mm, and Install It With Screw



3. Install Lock Body

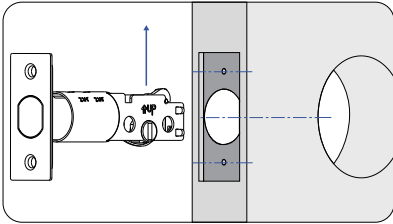
- a. The lock body can rotate to lengths of 60mm and 70mm, with 60mm as the default length. Please choose according to the length of the door panel opening. To adjust the lock body length to 70mm.

- a-1. First insert a screwdriver into the lock hole to extend the latch bolt.
- a-2. Then rotate the lock body to the desired length.
- a-3. After rotating, retract the latch bolt

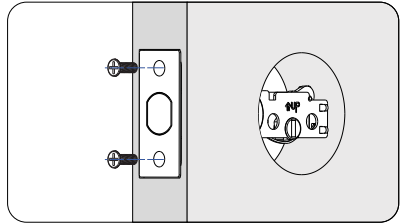


I Installation, Continued

b. Adjust the bar vertically when installing

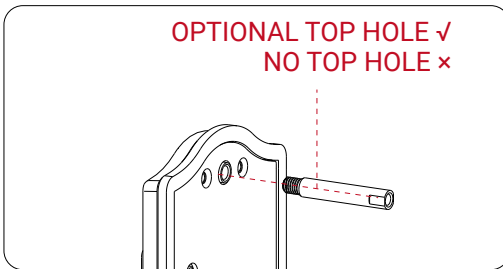


c. Install the lock body into the door panel

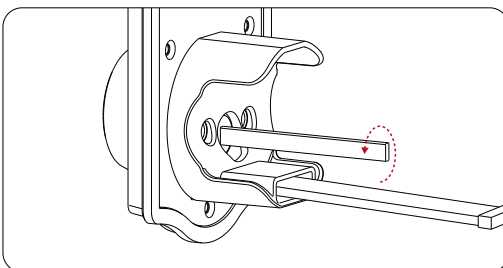


4. Install Mounting Stud

a. Install the mounting stud



b. Adjust the bar vertically when installing

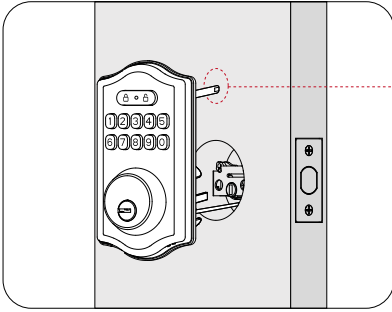




Installation, Continued

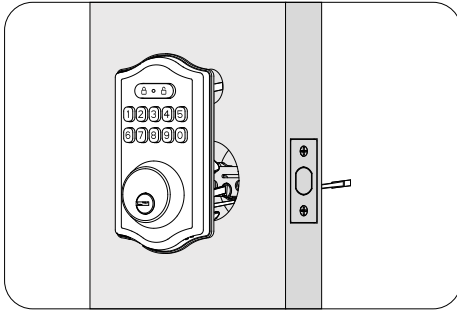
5. Install Front Panel

a. Thread the cable under the lock body



OPTIONAL TOP HOLE ✓
NO TOP HOLE ✕

b. Keep the locking bar vertical when installing



c. Make the panel close to the door surface

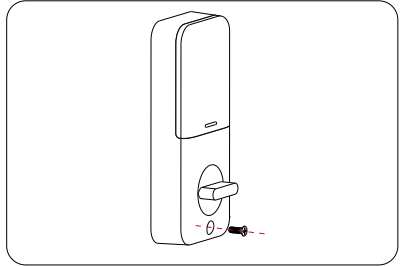




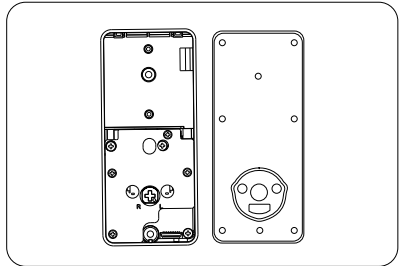
Installation, Continued

6. Install Back Mounting Plate

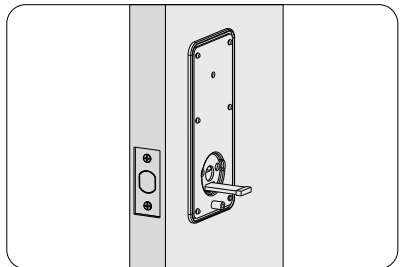
- a. Unscrew the back panel screw,
Remove the back panel parts



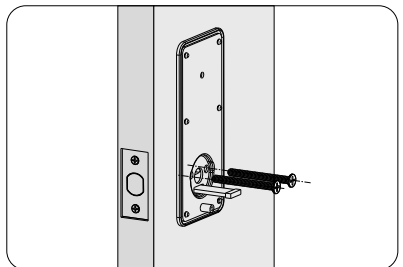
- b. Remove the
mounting plate



- c. Place the cable
like this in the
mounting plate



- d. Secure the
mounting plate
with the supplied
screws





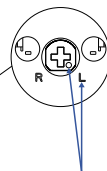
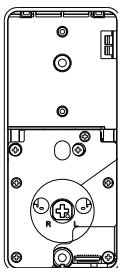
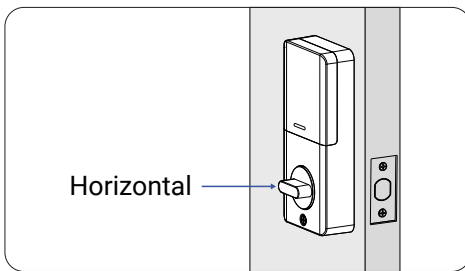
Installation, Continued

7. According To Your Actual Door Open Direction To Adjust Knob Dot Direction

Left opening Way door.



The Back panel knob adjusted to horizontal



Left-opening door:
the DOT is next to "L"

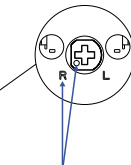
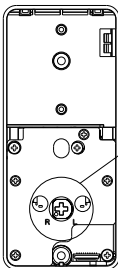
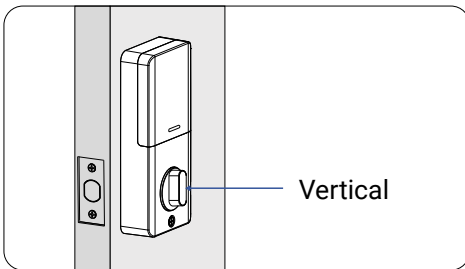


Installation, Continued

Right opening Way door.



The Back panel knob adjusted to Vertical



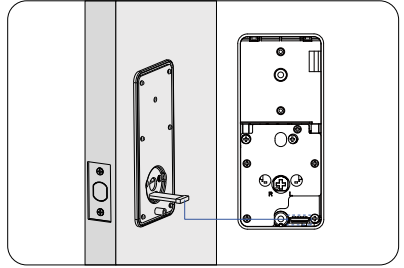
Right-opening door:
the DOT is next to "R"



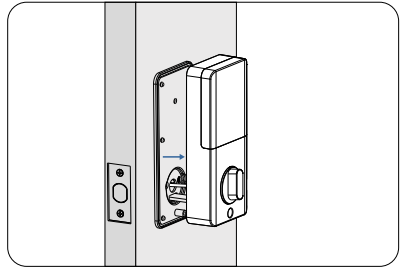
Installation, Continued

8. Install Back Panel

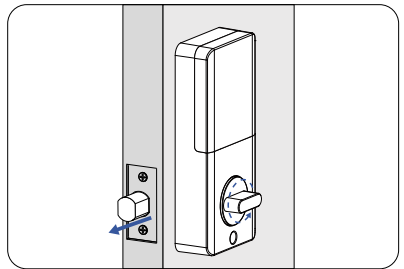
a. Connect the main cable



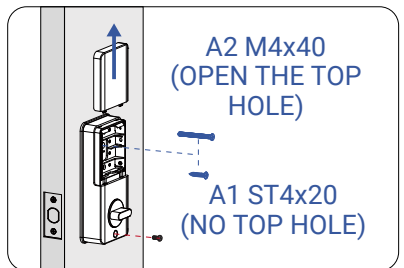
b. Insert the Back panel with direction of correspondence



c. Test if the switch can rotate to open the door. If not, the direction of the knob is incorrect, return to last step to adjust the direction of the knob



d. Install the screws

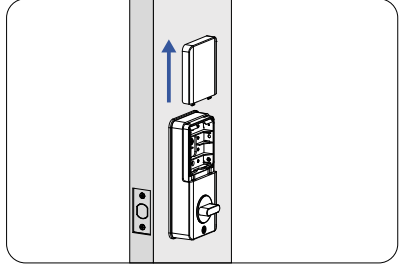




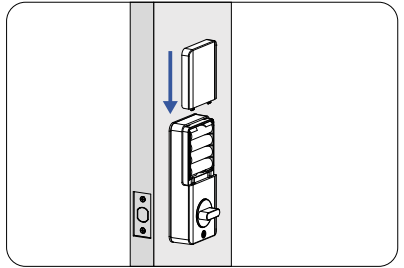
Installation, Continued

9. Install Battery

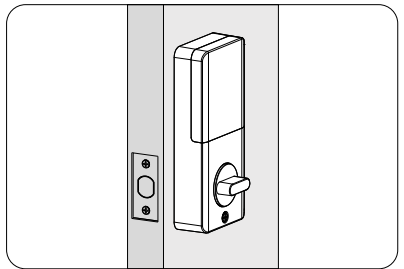
- a. Push upwards to open the battery cover



- b. Install 4 batteries in the battery compartment



- c. Install the battery cover





Installation, Continued

Make sure the lock is in the open position, with the latch fully retracted. Press and hold the SET button, then install the batteries. Release the SET button, and the lock will automatically detect the door swing direction, whether it opens to the left or right.

Afterward, check the door swing direction on the Device Details screen in the YoLink App to confirm it is correct.

Standing outside:

If the door swings to the right when opened, select 'Right-Hand.'

If the door swings to the left when opened, select 'Left-Hand.'



Factory reset will not reset the door swing direction.



1. Initial Password

The Initial password for the lock is 12345678. Once you set a local password or add the lock to the app and assign a password to any user, the initial password will become invalid.

2. Set the Local Password

Each YoLink Smart Lock (Deadbolt) support only one local password. You will need to set the local password physically. The local password can only be set once. To reset it, the device must be restored to factory settings.

- Steps:

1. Press the SET button once. After hearing a beep, enter a 4-8 digit local password. Press the UNLOCK button to confirm.
2. Re-enter the same password and press the UNLOCK button again to verify its accuracy. The two passwords you enter must match. If they do not, the setup will not be successful.



The local password can only be set once. To reset it, the device must be restored to factory settings.

For security reasons, if you set the local password before adding the lock to the app, the local password can continue to be used. If you do not set the local password before adding the lock to the app, it will no longer support setting a local password.

3. Unlock the Door

- a) Enter a password on the front module followed by the UNLOCK button. When the password is correct and valid, the door will unlock.
- b) Press the "ON" button on the Fob. If the Fob is paired with the lock, the door will unlock.
- c) You can also use a mechanical key to unlock the door.
- d) The door can be unlocked remotely via the app.

Scramble Security Feature:

You can enter a valid password before, after or in-between a series of random numbers, followed by the “UNLOCK” button, up to a total of 16 digits, as shown in Figure I.

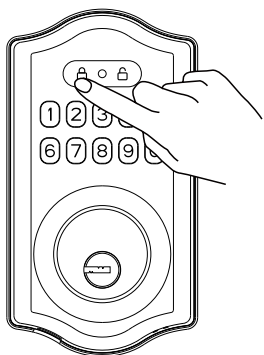


Figure I

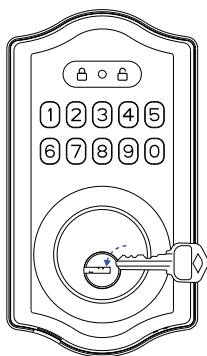


The Lock will be automatically locked for 90 seconds after the wrong password is entered for 5 times in 5 minutes, you can't deal with any operations with the lock. You can unlock the door using a mechanical key or through YoLink app.

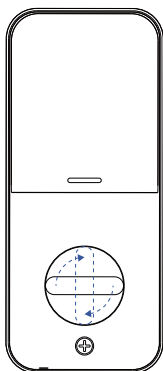
4. Lock the Door



Method A: Press the “” button



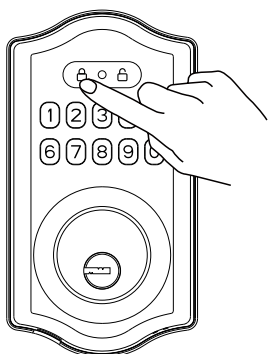
Method B: Use a mechanical key



Method C: Rotate the knob

J

Operations, Continued



Method D: Auto-lock Settings in the app, default is 10 seconds.

Auto Lock

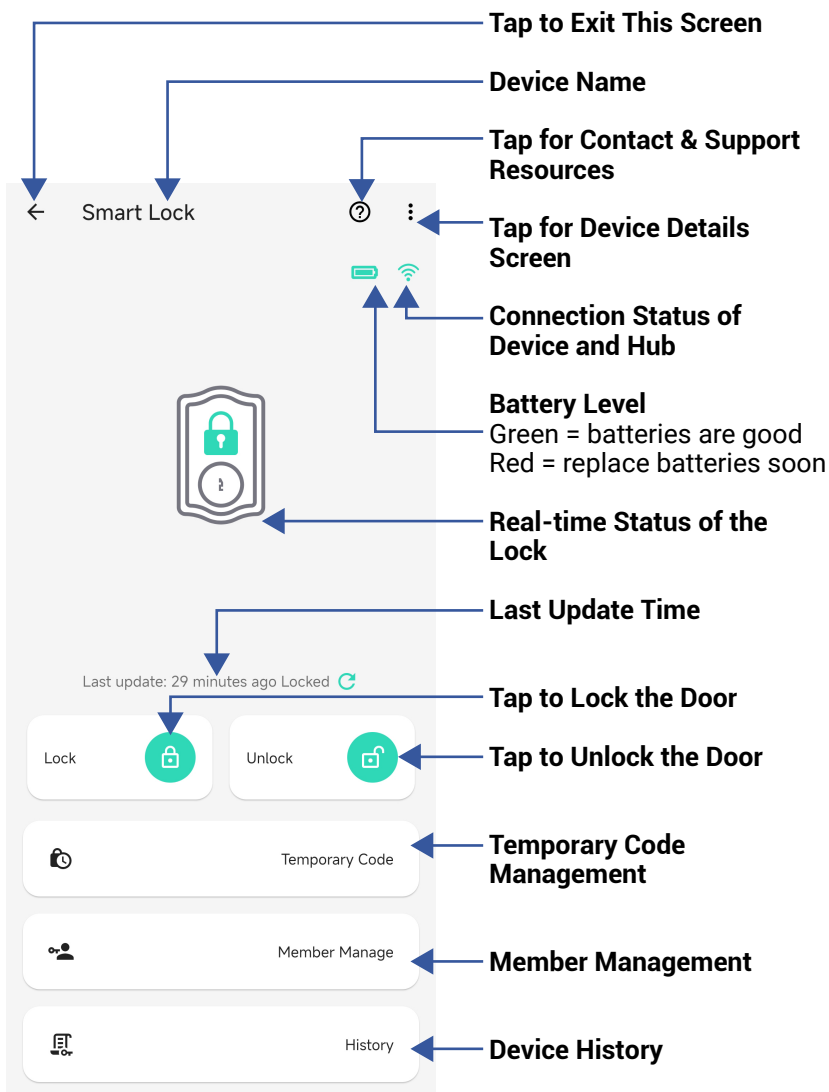
10 seconds >



Make sure you have at least one method to unlock the door before you lock it.

K App Functions: Device Screen

In the app, tap on your YoLink Smart Lock (Deadbolt) icon. Your YoLink Smart Lock (Deadbolt) main screen should be similar to the one shown below.





App Functions: Device Details Screen

Tap the three dots (in the upper right corner) to open the YoLink Smart Lock (Deadbolt) **Details** screen. Your Smart Lock's screen should be similar to the one shown below.

← Details ?

TypeSmart Lock M1

NameSmart Lock >

Room7618 >

FavoriteWill show in favorite screen

Alarm StrategyDefault >

HistoryGet device activity logs >

StateLocked

Time11/20 08:31:43 (GMT+0)Sync With Mobile >

Door Swing DirectionRight-Hand >

Lock Volume

SET Physical Button

Auto Lock10 seconds >

Device Type

Device Name
(Tap to Edit)

Room
(Tap to Edit)

Favorite
(Red if Favorite, Tap to Edit)

Alarm Strategy

Device History
Tap to view device history

State

Time
Tap to sync with mobile

Door Swing Direction
Left or Right

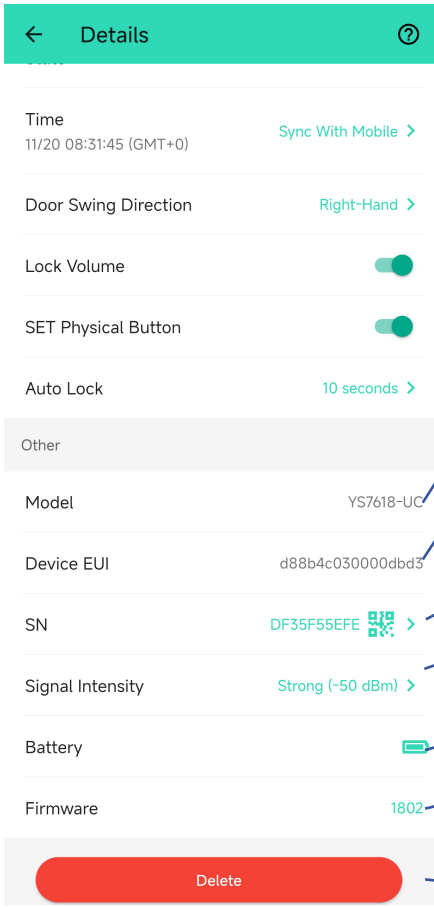
Lock Volume
Enable or Mute the Lock
Operation Sound

Tap to Enable/Disable SET
Button Function

Auto Lock Settings



App Functions: Device Details Screen, Continued



Model Number

Device EUI
Unique Identifier Number
(Unique)

Device Serial Number

Signal Intensity
(From YoLink Hub)

Battery

Firmware Revision
(Refer to page 42)

**Remove Device from
Current Account**
Tap to delete the device
from your YoLink account



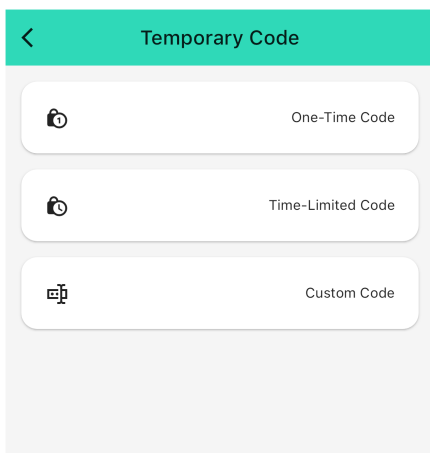
App Functions: Temporary Code Management Screen

Temporary Code includes One-Time Code, Time-limited Code and Custom Code. Each type of temporary code can be added up to four.

One-Time Code is a four-digit number randomly generated by the system and is valid for 24 hours and can only be used once before it expires.

Time-Limited Code is a four-digit number randomly generated by the system, requiring the selection of an effective time and an expiration time.

Custom Code can be either randomly generated or user-defined. The custom code length can be 4 to 8 digits. It requires the selection of an effective time and an expiration time and can be set to repeat weekly or monthly. Additionally, the start and end times for each day need to be specified.

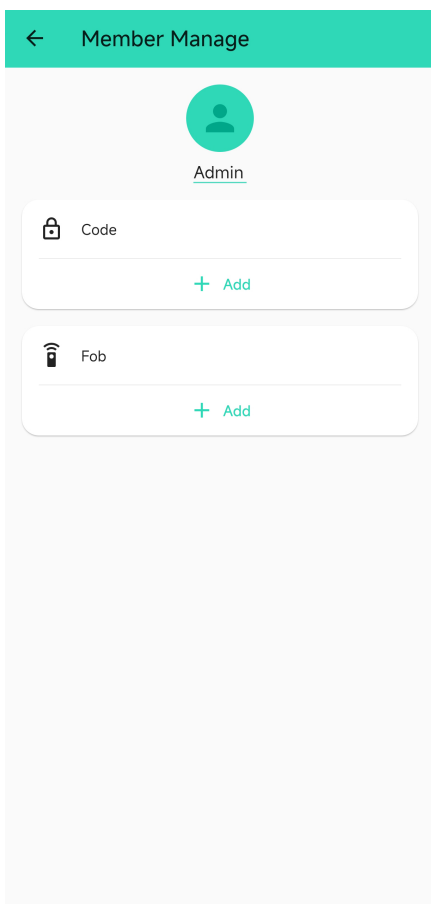




App Functions: Member Management Screen

By default, there is one administrator who cannot be deleted; up to 11 additional members can be added. Clicking on a member's avatar allows you to delete the member.

Each member supports two unlocking methods: code and fob. A maximum of 5 unlocking methods can be added per member. Please follow the app instructions to add unlocking methods.





App Functions: Alarm Strategy Screen

You can set up notifications in Alarm Strategy settings, make sure you have enabled App, Email, SMS notification from the app->Menu->Settings->Account Settings->Advanced Settings, and verified your email address and added your phone number in the app.

The screenshot shows the 'Alarm Strategy' settings screen. The header is green with a back arrow, a question mark icon, and the title 'Alarm Strategy'. Below the header, there are several sections: 'Name' with the value 'LeakStop 1 Channel' and a right arrow; 'Related Devices' with the value '1' and a right arrow; 'Enable Device Alarm' with a green toggle switch; 'Do Not Disturb' with a grey toggle switch; 'Send App Notification' with a dropdown menu set to 'Admin'; 'Send Email' with a dropdown menu set to 'None'; 'Send SMS' with a dropdown menu set to 'None'; and 'Trigger Action' with a dropdown menu set to 'None'. At the bottom is a green 'Save' button. Annotations with arrows point to the question mark icon, the 'Related Devices' right arrow, the 'Enable Device Alarm' toggle, the 'Do Not Disturb' toggle, and the 'Send App Notification' dropdown.

Strategy Name
Tap to edit the name

Related Devices
Tap to add more devices (that can alert) to this strategy, a device can be related to only one strategy

Tap to Enable or Disable The Strategy

Tap to Set Up Dnd (Do Not Disturb)



App Functions: Alarm Strategy Screen, Continued

The screenshot shows the 'Alarm Strategy' screen with a teal header. Below the header, there are several sections: 'Name' with the value 'LeakStop 1 Channel' and a right arrow; 'Related Devices' with the value '1' and a right arrow; 'Enable Device Alarm' with a toggle switch turned on; 'Do Not Disturb' with a toggle switch turned off; 'Send App Notification' with a dropdown menu set to 'Admin'; 'Notification Settings' with a link to 'Notification Settings ...'; 'Send Email' with a dropdown menu set to 'None'; 'Send SMS' with a dropdown menu set to 'None'; and 'Trigger Action' with a dropdown menu set to 'None'. At the bottom is a large teal 'Save' button. Blue arrows point from the text descriptions on the right to the corresponding settings on the screen.

Send App Notification

Tap to select Admin to enable App push, select All, if desired for all members

Notification Settings (iOS only)

Tap to change notification tone, if desired

Send Email

Tap to select Admin to enable email notification, select All, if desired to send to all members

Send SMS

Tap to select Admin to enable limited text messages, select All (subscribe required-starter or standard plan), if desired to send to all members

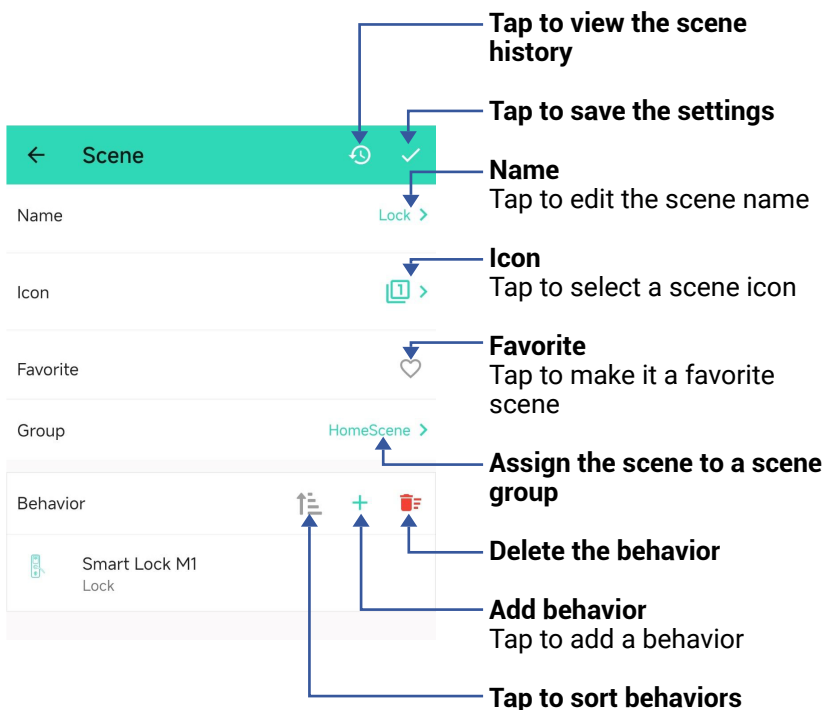
Trigger Action

Tap to choose trigger actions (YoLink sirens, YoLink SpeakerHubs, scene)



App Functions: Smart - Scene

Go to App Menu->Settings->Account->Advanced Settings->Enable the control of security devices, then you can set up scene for your YoLink Smart Lock (Deadbolt).



The Scene settings are saved in the cloud.



App Functions: Smart - Automation

The YoLink Smart Lock (Deadbolt) can be set up as condition or action in automation. To set up as an action, firstly go to App Menu->Settings->Account->Advanced Settings->Enable the control of security devices.

The screenshot shows the 'Automation' settings screen in the YoLink app. The interface is divided into several sections: 'Name' (lock the door), 'When' (When 23:00 Every Day), 'Then' (Behavior list), 'Working Time' (Always Working), and 'Advanced Settings'. Annotations with arrows point to specific UI elements:

- Tap to save the settings**: Points to the checkmark icon in the top right corner of the Automation header.
- Edit the name of the automation**: Points to the 'Name' field.
- Tap to set a condition for the automation**: Points to the 'When' section.
- Add behavior**: Points to the plus icon in the Behavior list.
- Tap to add a behavior**: Points to the plus icon in the Behavior list.
- Delete the behavior**: Points to the trash icon in the Behavior list.
- Tap to sort behaviors**: Points to the sort icon in the Behavior list.
- Always Working**: Points to the 'Always Working' option in the Working Time section.
- Advanced Settings**: Points to the 'Advanced Settings' section.
- Tap to edit advanced automation and logging settings**: Points to the dropdown arrow in the Advanced Settings section.

The Automation settings are saved in the cloud.

You can edit the Advanced Settings, including save the log, retry if action fails, notify if action fails, etc.

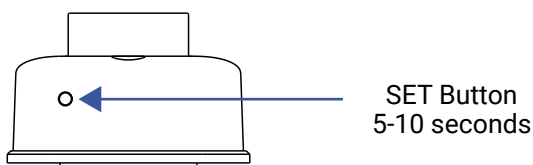
R Control D2D

YoLink Control-D2D is our unique device-to-device control technology. Using YoLink Control-D2D, YoLink devices can be controlled without the Hub or an internet connection. (Use of YoLink Control-D2D is optional; you can use the Automation feature in the app OR use YoLink Control, but YoLink Control-D2D offers the benefit of operation without the Hub or internet connection.) One device controls another directly. A device that sends out commands is called the controller. A device that receives the commands is called the responder. The door lock supports both being a controller and a responder; as a responder, it can be set through the app with a fob, paired in Member Management -> Members -> Fob with the door lock; as a controller, it supports pairing with the YS7103 Siren or YS6803 Plug. When the door is unlocked, the Siren will alarm or the Plug will turn on. You can set this up physically or through the app. It is strongly recommended to set up D2D via YoLink App. If you choose to D2D pair the Fob and Lock manually, first press and hold the SET button on the Lock for 5-10 seconds to activate pairing mode. Then, press and hold the ON button on the Fob for 5-10 seconds to enter pairing mode.

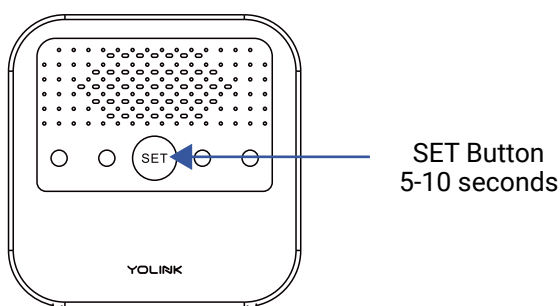
The following instructions use pairing your smart lock with a YoLink Siren physically as an example.

R Control D2D, Continued

1. To configure your Smart Lock as a controller, press and hold the SET button for 5-10 seconds until the LED quickly blinks green, then release the button.



2. To configure a Siren as the responder, press and hold the SET button for 5-10 seconds until the LED quickly blinks green, then release the button.



3. Upon pairing, the LED will stop blinking (this may happen after only blinking two or three times). When the door is unlocked, the Siren will alarm.

R Control D2D, Continued

Unpair your Smart Lock:

1. On the Smart Lock, press and hold the SET button for 10 to 15 seconds until the LED quickly blinks red, then release the button.
2. On the Siren, press and hold the SET button for 10 to 15 seconds until the LED quickly blinks red, then release the button.

S App & 3rd-Party Services

The YoLink Smart Lock (Deadbolt) works with several voice assistants, including Alexa and Google, and it works with other automation platforms such as IFTTT and Home Assistant.

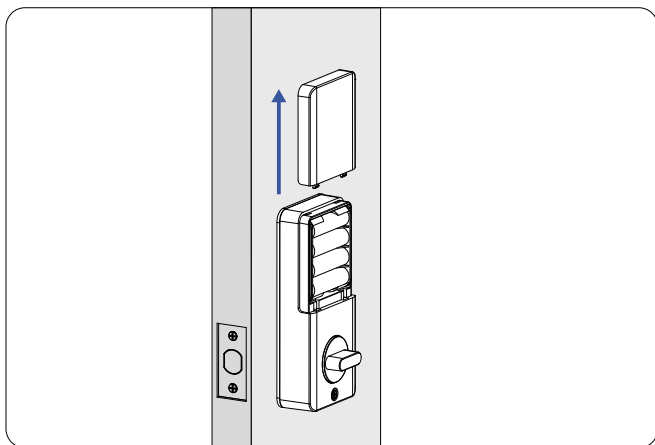
To set up 3rd-party integrations (Alexa, Google and IFTTT), in the app, go to Settings, Third-Party Services, and follow the instructions.

Refer to the Home Assistant website and the YoLink integration page for instructions.

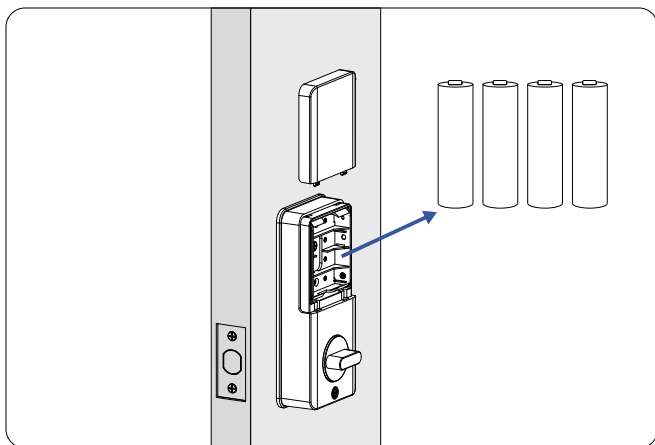
<https://www.home-assistant.io/integrations/yolink/>

T Battery Replacement

- 1 Push upwards to open the battery cover

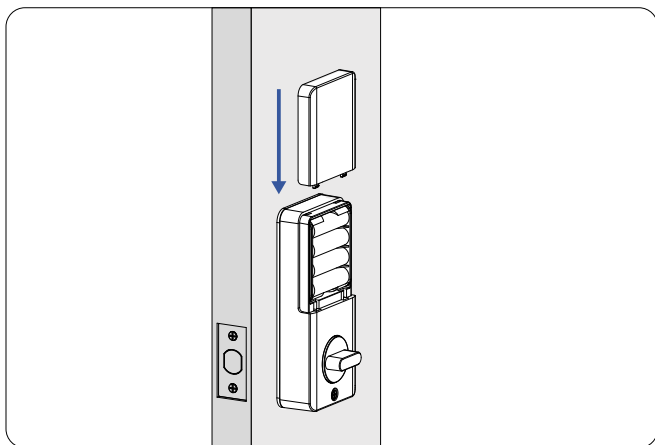


- 2 Remove old batteries

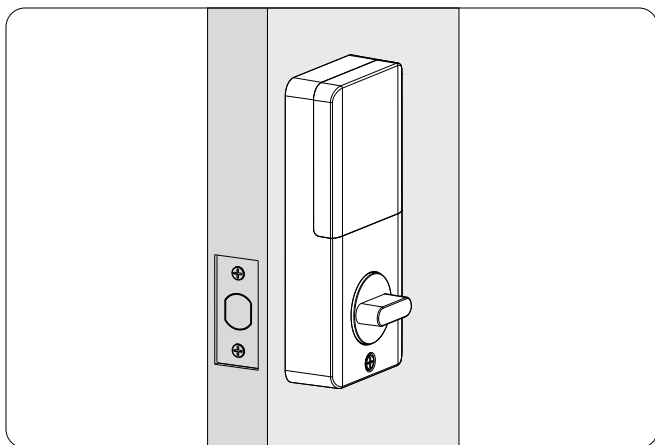


T Battery Replacement, Continued

- 3 Install 4 batteries in the battery compartment



- 4 Install the battery cover



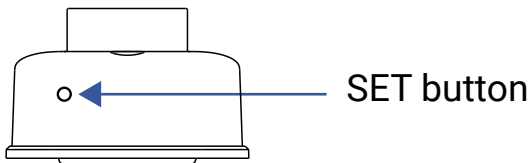


Factory Reset

Factory reset will erase device settings and restore it to factory default settings. Doing a factory reset will not remove the device from your account and it will not harm the device, or lose any data or require you to redo your automations, etc.

Instructions:

Enable the SET function on the device details page. Hold the SET button down for 20-30 seconds until red and green LED blink alternatively. Then, release the button. (Holding the button down longer than 30 seconds will abort the factory reset operation)

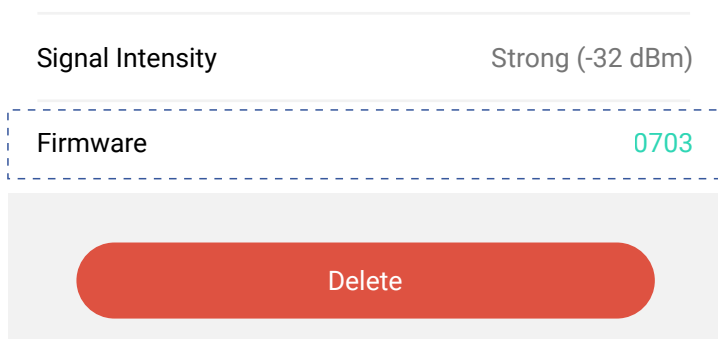


PLEASE NOTE: Only deleting a device from the app will remove it from your account. Factory reset will not delete the device from the app.

V Firmware Update

Your YoLink products are constantly being improved, with new features added. It is periodically necessary to make changes to your device's firmware. For optimal performance of your system, and to give you access to all available features for your devices, these firmware updates should be installed when they become available.

In the Detail screen of each device, at the bottom, you will see the Firmware section, as shown in the image below. A firmware update is available for your device if it says "#### ready now"



Tap in this area to start the update.

The device will update automatically, indicating progress by percentage-complete. You may use your device during the update, as the update is performed "in the background". The LED will slowly blink green during the update, and the update may continue for several minutes beyond the LED turning off.



Specifications

Input Voltage:	6V DC (4 AA Alkaline Batteries)
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Low Voltage Alarm:	5.1+/-0.1V
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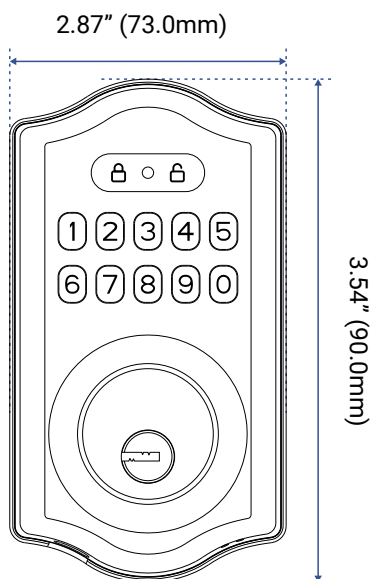
Working Temperature:	-4°F - 122°F (-20°C - 50°C)
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Working Humidity:	≤ 95% Non-Condensing
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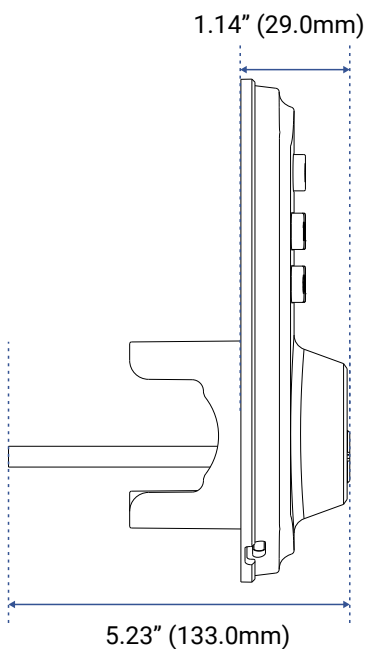
Backup Power Supply:	USB 5V/1A (Type C Port)
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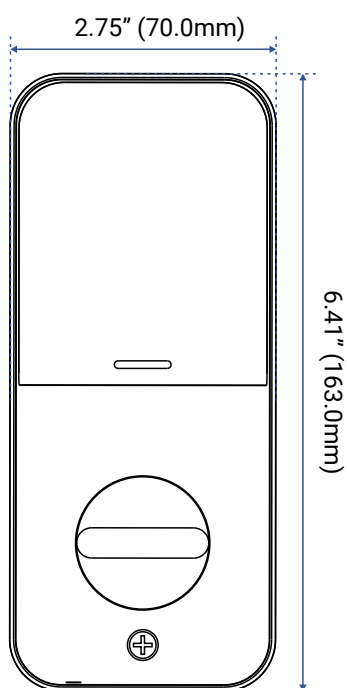
Specifications, Continued



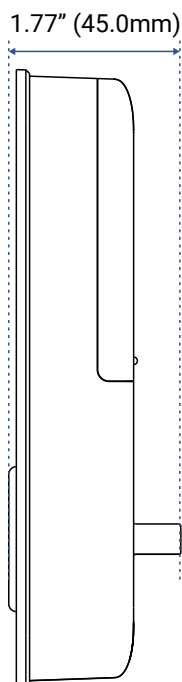
FRONT



SIDE



FRONT



SIDE

Warnings

- Please install, operate and maintain the YoLink Smart Lock (Deadbolt) only as outlined in this manual. Improper use may damage the unit and/or void the warranty
- Use only new, name brand, alkaline non-rechargeable AA batteries
- Do not use rechargeable batteries
- Do not use zinc blend batteries
- Do not mix new and old batteries
- Do not puncture or damage batteries. Leakage can cause harm on skin contact, and is toxic if ingested
- Do not dispose of batteries in fire as they may explode! Please follow local battery disposal procedures
- Do not install or use the device outside of the temperature and humidity range listed in the Environmental section in Specifications
- If your YoLink Smart Lock (Deadbolt) gets dirty, please clean it by wiping it down with a clean, dry cloth. Do not use strong chemicals or detergents, which may discolor or damage the exterior and/or damage the electronics, voiding the warranty

V Warnings, Continued

- Do not install or use this device where it will be subjected to high temperatures and/or open flame
- Do not install or use this device where it will be subjected to physical impacts and/or strong vibration. Physical damage is not covered by the warranty
- To avoid damaging the device, if storing the device for an extended period, remove the batteries
- Please contact Customer Service before attempting to repair, disassemble or modify the device, any of which can void the warranty and permanently damage the device

1 Year Limited Electrical Warranty

YoSmart Inc. warrants to the original user (“customer”) of this product that it will be free from defects in materials and workmanship, under normal use, for 1 years from the date of purchase. This warranty does not apply to devices that have been improperly installed, modified, put to a use other than designed, or subjected to acts of God (such as floods, lightning, earthquakes, etc.). This warranty does not cover neglected or abused products. This warranty is limited to the repair or replacement of the device, only, at YoSmart's sole discretion. YoSmart will NOT be liable for the cost of installing, removing, nor reinstalling this product, nor direct, indirect, or consequential damages to persons or property resulting from the use of this product. This warranty only covers the cost of replacement parts or replacement units, it does not cover shipping & handling fees. The customer must provide proof of purchase, in the form of the original purchase invoice or order number. The purchase must have been made from an authorized seller.

To implement this warranty please contact us by one of the methods listed on the Contact Us page of this user guide.

Z FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Z FCC Statement, Continued

- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

PRODUCT NAME:
SMART LOCK (DEADBOLT)

PARTY:
YOSMART, INC.

TELEPHONE:
831-292-4831

MODEL NUMBER:
YS7618-UC

ADDRESS:
25172 ARCTIC OCEAN DRIVE, SUITE 106, LAKE
FOREST, CA 92630 USA

EMAIL:
SERVICE@YOSMART.COM



Contact Us

We are here for you, if you ever need any assistance installing, setting up or using a YoLink app or product!

Need help? For fastest service, please email us 24/7 at service@yosmart.com

Or call us at **831-292-4831** (US phone support hours: **Monday - Friday, 9AM to 5PM** Pacific)

You can also find additional support and ways to contact us at:

www.yosmart.com/support-and-service

Or scan the QR code:



Support Home Page

Finally, if you have any feedback or suggestions for us, please email us at feedback@yosmart.com

Thank you for trusting YoLink!

YoLink Customer Support

YOLINK

25172 Arctic Ocean Drive, Suite 106 Lake Forest, CA 92630
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